

## INTERNATIONAL SALES GENERAL CONDITIONS

**Prices:** Product prices are ExWorks and do not include VAT or any additional charge.

**Payment:** Payment will be verified at Eunasa's office. Eunasa requires all international transfers to be made with the 'OUR' instruction. Any bank charges must be paid by the Buyer.

**Terms of payment:** The total price shall be paid by the Buyer to Eunasa in Euros.

**Retention of ownership:** Eunasa retains ownership of the goods supplied until payment in full has been confirmed.

**Transport:** When goods are delivered ExWorks, the Buyer shall provide Eunasa with carrier contact information if requested. The shipments handled by Eunasa will be under DAP conditions.

**Delivery times:** Delivery times indicated by Eunasa are approximate.

**Passing of risk:** The risk of loss or of damage to the goods will be transmitted from Eunasa to Buyer in accordance with the rules on interpretation of International Commerce Terms (Incoterms 2010) published by the International Chamber of Commerce (ICC).

**Inspection and acceptance of goods:** The Buyer shall inspect the goods immediately on their receipt and any damages found shall be notified to the carrier immediately.

**Warranty:** Electric and electronic components are not covered by warranty since they can be damaged by improper use or unskilled installation and our suppliers do not use to guarantee goods than have already been installed. For other cases, contact the export department and explain the problem you have.

**Returns of goods:** All returns must have Eunasa's written approval. Eunasa is responsible for wrongly delivered goods in the next cases:

- Mistake in order input by Eunasa
- Mistake in order preparation by Eunasa

Defective goods under manufacturer's warranty must be sent freight paid to Eunasa (after previous communication and agreement). Then goods will be sent to supplier for testing and warranty verification.

Special items ordered at customer request cannot be cancelled nor returned.

**Applicable law & jurisdiction:** The place of jurisdiction for all disputes will be the Courts and Tribunals of Barcelona. The present Terms & Conditions shall be governed by Spanish law, with the exception of the CISG.